

TERMS & AGREEMENT

This agreement is for trips including but not limited to trips # _____
 _____ as well as for all other trips under the account of the person signed below.

WEDDINGS, PROMS AND SPECIAL EVENTS: Weddings and proms have special packages. Failure to notify the sales representative about the event may result in adjustments to your reservation after the service, to reflect special rate. **DAMAGE DEPOSIT:** A \$500.00 deposit (per vehicle) may be required for certain reservations. The deposit will be refunded if the vehicle is returned undamaged and with no excessive cleaning. The cost of repairing damage to vehicle resulting from the conduct and actions of passengers on that specific vehicle shall be charged to the customer and is payable as soon as such cost is determined. **CONDUCT OF PASSENGERS:** LX Limo reserves the right to refuse to transport and bill for the trip, persons under the influence of intoxicating liquor or drugs, or who are, or are likely to become, objectionable to other persons. Passengers shall not interfere with the operator in the discharge of his duty or tamper with any apparatus or appliance on the motor vehicle. LX Limo In case service interrupted due to misconduct or any other problems listed in the agreement, full charge will apply to the account. **PROHIBITED ITEMS:** The following items are prohibited without the written consent of the LX Limo: (a) Decorations (b) Smoking (c) Glass containers or Kegs (d) Golf shoes, ski boots, or other shoes with spikes (e) Fuel containers (f) Fire Arms, explosives, and fireworks (federal law) **DAMAGES / SMOKING:** The Party is fully responsible for all damage to the vehicle or injuries caused to Passengers or other third persons caused by any Passenger willfully or accidentally or any baggage, parcels or other property brought on board or transported on the vehicle by any Passenger. Client holds limousine service harmless and not liable for any personal or material damages arising from the conduct of his/her party. In case of misconduct by your party, chauffeur has the right to terminate this agreement without any refunds. Client agrees that the passenger capacity of vehicle provided shall not be exceeded. The cost of repairing damage to vehicles resulting from acts of any Passenger will be charged to the account. Smoking is not allowed. A \$500 fee will be added to your trip for smoking or excessive litter. Client assures that no illegal drugs will be consumed in our vehicle(s). **ARRIVAL TIME:** Operators are carefully selected and have instructions to drive at all times at a speed within the limits prescribed by law and compatible with safe operation. Unusual road, traffic and weather conditions are beyond company control. **SERVICE:** All children should be accompanied by an adult for the duration of the trip. Any issues and complaints with driver or vehicle must be reported to customer service within 24 hours. This is only an initial confirmation and may not include some charges incurred during the trip. Client is responsible for the full payment of any overtime charges, beyond the original agreement. In the unlikely event we have to make any changes to confirmed reservations due to adverse weather, break down of the vehicle or other factors, we will advise you at the earliest possible time. We reserve a right to cancel confirmed reservations in these unlikely events. Vehicle make, color and model are not guaranteed unless stated in this contract, and may be substituted with available vehicle. Capacity of the vehicle will be at or above stated number of passengers in this contract. We also reserve the right to sub-contract. Equipment furnished by the Company is thoroughly inspected before being assigned to the charter service to insure uninterrupted service. If for some reason beyond the control of the Company, a mechanical failure makes necessary the replacement of a bus originally assigned to the charter service, the replacement bus may be of a different type. **ADDITIONAL CHARGES:** Tolls, parking, phone usage, TTC (as defined below), airport fees and other surcharges may not be included in the estimate may also apply to the final price. **AIRPORT TRANSFERS:** Initial quote for airport transfers may not include some charges incurred during the trip and may include but not limited to: 1. Cancellations and changes within 4 hours prior to the pickup time 2. Extra stops 3. Wait time charges (see wait time terms) 4. Mobile phone. 5. Tolls and parking. 6. Travel time & gas surcharge. 7. Early/late hours fee for airport transfer only. **WAIT TIME CHARGES:** Wait time starts when airplane arrives at the airport. We offer 30 minutes free for domestic flights and 45 minutes free for international flights. If wait time goes over the limit, additional charges will apply. **GARAGE TO GARAGE:** Garage-to-Garage means charges are calculated by applying the applicable hourly rate commencing from the time the chauffeur departs the garage to begin service and continues through such time the chauffeur concludes service and returns to the garage. The minimum number of billable hours appears in the estimate, however does not always reflect the exact number of billable hours. **WAIT TIME:** All airport transfers allow for reasonable wait time due to flight and baggage delays. If the customer requests additional wait time at either the pickup or destination location, it will be added to the transfer rate, which will be the hourly rate of the vehicle prorated at fifteen (15) minute intervals. For all non-airport transfers wait time will incur the transfer base charge plus the hourly charge prorated in fifteen (15) minute intervals. **RATE ESTIMATE:** Rates

Sign _____ Name _____ Date _____

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prior to service are only an initial estimate of the cost of services reserved. Wait time and/or additional services may change the final price. TRANS TAX CHARGE (TTC): TTC is a surcharge based upon various overhead expense items, some of which may not relate to the specific trip. The TTC is always calculated as a flat percentage of the base rate. GRATUITY: Gratuity is fixed and automatically added to the total. Gratuity is calculated at 20%. It is non-optional and could not be modified. Please note, you are welcome to tip the driver in addition at your discretion, gratuity on your bill will not be adjusted in this case. PRICES SUBJECT TO CHANGE: All prices quoted in the confirmation are subject to change under the circumstances described herein, but shall not be increased, in the aggregate, by more than twenty percent (20%). EXCHANGE RATE: Any quoted rate is based on the exchange rate in effect at the time of booking. The final bill will be calculated on the exchange rate in effect at the time of billing. PAYMENTS: to complete reservation, LX Limo reserves the right to charge or pre-authorize payment card provided by customer in advance. All personal and company checks have to be received well in advance of the service date and will incur ten business days hold to clear. In case check was not cleared by the service date, alternative method of payment will be used until clearing of the check is complete. LOST OR MISPLACED ITEMS: Please note that LX Limo assumes no liability for any lost or misplaced personal property or any other items left in any vehicle. CHILD SAFETY SEATS: For safety reasons of providing age and weight appropriate equipment, LX Limo does not provide child safety or booster seats. However, customers may provide and install their own child safety or booster seats. CANCELLATIONS: To avoid a late cancellation or no show fee, the reservation must be cancelled in accordance with the cancellation policy noted in your email confirmation. You must notify us of cancellation via email or phone. We are not liable for undelivered or blocked emails or faxes, please verify your cancellation over the phone if no cancellation confirmation is received by you. Full charge will be applied to your account in case of late cancellation or "no show". Unless stated otherwise in your email confirmation, cancellations made less than the following minimum time prior to the service date will be subject to full reservation price: for weekend limousine service and coach buses 1 week, for party buses 2 weeks, for holidays, proms and special occasions and events 1 month for all services. For airport transfers cancellations and changes must be completed over the phone at least 24 hours in advance. If you experience difficulty locating the chauffeur, please call the Customer Service telephone number listed on the email confirmation. Leaving the pick-up location without notifying LX Limo will result in a no-show charge.

ENTIRE AGREEMENT: This is excerpt, for complete General Terms and Conditions agreement visit our website. AUTHORIZED SIGNATURE: Signature confirms that I have read and agreed to the routing information, terms stated here and in General Terms and Conditions. I authorize LX Limo to charge my credit card for any additional charges incurred during the trip and for any additional reservations, upgrades and services that are requested by the passenger.

Please sign a copy of this confirmation and return with a legible photocopy of front and back of the above credit card and cc holder personal ID (driver license, passport, etc.) to our office by fax (877-266-2885) or email for new account verification.

AUTHORIZED SIGNATURE: Signature confirms that I have read and agreed to the terms stated here and in General Terms and Conditions. I authorize LX Limo to charge my credit card for any additional charges incurred during the trip and for any additional reservations, upgrades and services that are requested by the passenger.

Sign _____ Name _____ Date _____